



# COVENANT CASE MANAGEMENT SERVICES

"LIVING THE PROMISE"

FEBRUARY 2024



# MESSAGE FROM THE OWNER- PAUL PETERS

Wow its already February of 2024. As they say time flies when your having fun. My hope as you all closed out 2023 rejoicing in an amazing year and even more hopeful for a greater year this year. Covenant finished the year strong celebrating with our staff at our annual Christmas party at the Badin Inn in Badin NC which has become a celebration of coming together not only to give thanks but to celebrate and honor one another. One thing I have learned as I have gotten older is time goes by way to fast in our very fast paved world and to hold fast the time and moments you have with the ones you love and always make those the most memorable and fun. We truly had a joyful time honoring our staff for their commitment and dedication. We also celebrated by watching our end of year video with a compilation of memories for the events, and accomplishments of 2023. This year's theme was unveiled at the Christmas party and it is the year of "LOVE". As the Beatles so eloquently expressed and their great song "All we need is love". The reason this was chosen was for several reasons, first being it is the greatest attribute and highest value attainable. Secondly it is what all of us need and desire. We here at Covenant have decided to not only express it but for us to live it every day with you all not only in words but indeed as well. As the good book says "Faith without works is dead" I also would add Love without works is dead. Our leadership team is committed to demonstrate our core value each and every day to live out love with all we meet. As we enter this new year there are a lot of wonderful things to share with you, such as the new changes to the waiver. They will be increasing the overall NC waiver limit to \$187,000 from \$135,000 effective 3/1/24, as well as now allowing relatives as direct service employees to do up to 84 hours a week with their child or relative. We will send all the changes out this month. We have also made changes to some of our staff and will share the new staff and new roles for some of our staff so you know who will be serving you and in what capacity. Our philosophy her at Covenant is never ending growth to serve you all better. We strive to be the type of agency bar none that sets a high standard of quality and service as we recognize our families and staff deserve nothing but the best. As my Mentor Jesus best said there is no greater calling than to serve one another. Each of us is raised higher on the shoulders of another to see higher dream bigger and accomplish that which we were created for. As we enter February the month of Love. Remember all around you are opportunities to be a blessing to one another. Love is not only for February 14 th but should be celebrated every day and we have opportunities to demonstrate that each day. For when someone meets us may they always say that person loves well. Enjoy each day as if it your greatest and always live in Joy, gratitude, and passion.

If you have any questions we are always here for you and can be reached at 704-249-7418.

Thank You,  
Paul Peters  
Owner

Covenant Case Management Services

# February Shoutouts

## Krista Shalda



Krista Shalda is a Registered Nurse with a special focus on sensory processing. Most importantly, she is the mother of two boys with sensory needs, and has experienced first hand the confusion and exhaustion of finding reliable services to support them. After navigating the IDD system for years she decided to become trained as an EOR to advocate more directly for her family. Krista enjoys working with families in WNC, and from her passion for advocating, she decided to begin working as a Community Navigator for EOR's. Krista says it is her intention and hope to assist other EOR parents in the way that Covenant has supported her, and she is so excited to be a QP working in the IFDS program!



# DREAM CENTER

COVENANT DREAM CENTER  
PRESENTS

## Sweetheart Ball

*Live Music, Dancing, Snacks and refreshments,  
Raffles and prizes, & more!*

**16 | FEBRUARY | 6:00-9:00 PM**  
**\$5.00 ENTRY FEE (STAFF &  
FAMILY FREE ENTRY)**

**DRESS YOUR BEST, DANCE  
THE NIGHT AWAY, & JOIN CDC  
FOR A FUN-FILLED EVENING**

**E.E. WADDELL CENTER  
621 WALL ST. ALBEMARLE NC  
RSVP IN ADVANCE**

**FOR MORE INFO/RSVP:  
CHANCEY POWE 910-633-7776**

# Dream Center

## Special Olympics

Covenant and the Albemarle Dream Center is excited about all of the sports we have available this spring- including Cheerleading! We have the February 9th deadline for physicals for athletes to be able to participate in Spring Games.



## YMCA DANCE

The Stanly County YMCA is having a dance on February 10th. It is at the Stanly YMCA Pavilion and DJ Dean will be entertaining us from 6-8 pm.

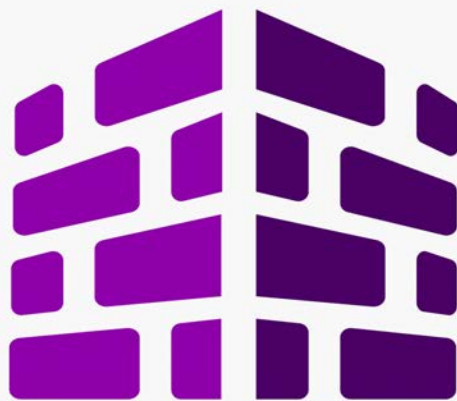


# Peer Support Nehemiah Project

Addiction Tower - Opioid Task Force Committee (meet monthly to address how the needs of the community can be met. And what is working and what isn't.

Committee is formed by DSS, school system, sheriff offices, ems, harm reduction, area MCO (Partner's), Atrium Health, city police and myself as a CPSS). Re-Entry Program (individuals formerly incarcerated, providing resources and ways to assist after release).

Homeless Tower - Homeless Task Force (meeting held at City Hall to hold Reduction Community Forum to discuss ways to help the large population of homeless individuals)



**NEHEMIAH  
PROJECT**  
*RECONNECT . REBUILD . RESTORE .*

# THE WAYS OF WISDOM

BY PAUL PETERS

*"THERE IS A WAY  
THAT APPEARS TO BE RIGHT,  
BUT IN THE END  
IT LEADS TO DEATH!"*

*-PROVERBS 14:12*



Available on Amazon and Xlibris

*I TOOK THE ONE LESS TRAVELED BY,  
AND THAT HAS MADE ALL THE DIFFERENCE. "*



**Supported  
Employment:**



**Benefits Community Businesses**

**Supported Employment assists individuals with developmental disabilities, severe and persistent mental illness, and / or other significant disabilities.**

### **Philosophy of Supported Employment:**

Supported employment focuses on the person's abilities and provides supports needed for long-term success. We provide training to employers and co-workers who may have never worked alongside a person with a disability, on-site job coaching and on-going work environment assessments to determine if job modifications would improve the employee's productivity.

### **Supported Employment Benefits Your Business:**

- Improves business production rate
- The individual is a dedicated and dependable employee (Support-staff will transport to and from work if needed)
- We provide job coaching that is often facilitated by an employment specialist before and after employment on the job
- Builds extended, ongoing supports with agencies and partners in the community

### **Supported Employment :**

- **Focuses on the individual's abilities**
- **Provides supports needed for long - term success**
- **Provides training to employers / co-workers who may not have experience working with an individual with a disability**
- **Provides on - site job coaching and work environment assessments**
- **Determines if job modifications would improve the employee's productivity**

#### **Contact Us**

**9940 Monroe Road Matthews, NC  
28105**

**(704) 300-1990**

**[www.covenanttoserve.com](http://www.covenanttoserve.com)**



# Supported Employment SPOTLIGHTS

Meet Micheal Evans

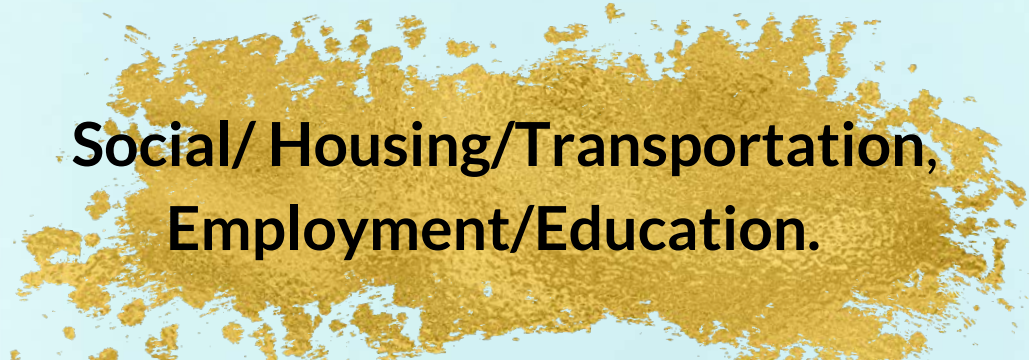
this individual has taken on huge role of responsibility in-spite of not having a job and waiting patiently on a support staff to losing his mother this month and now taking care of helping his dad with the responsibilities his mother took care of speaks volumes. I'm so very proud of Micheal for handling All this very well. This is an excellent example of believing in ABILITIES not DISABILITIES -Brittany Wilson, CCMS Supported Employment Lead



Four hands are shown on the left side of the image, each giving a thumbs up gesture. The hands are arranged vertically, with the top hand being the largest and the bottom hand being the smallest.

*We're Currently  
Looking for...*

People that want to be a part of our  
committees:

A horizontal, textured brushstroke in a golden-yellow color, resembling paint or gold leaf, is positioned behind the text.

**Social/ Housing/Transportation,  
Employment/Education.**

We are looking for individuals we  
support, as well as parents/or guardians,  
and community partners.

For more info:

[ccms.info@covenantcasemanagementservices.com](mailto:ccms.info@covenantcasemanagementservices.com)

# AFL PROVIDERS

CURRENTLY LOOKING FOR POTENTIAL AFL  
FAMILIES



# AFL

## ALTERNATIVE FAMILY LIVING

**AFL (Alternative Family Living) Service:**  
A residential service provided in the primary residence of an AFL Provider (couple or single person) who receives reimbursement for the cost of care.

## Become an AFL

*As humans we need to feel loved, safe and valued. If you have room in your heart and home to provide these needs and you are interested in knowing more about being an AFL contact us to speak with our intake specialist.*

IS  
THIS YOU?



# JOIN OUR TEAM

WE ARE HIRING

OUR COMPANY IS LOOKING TO HIRE MOTIVATED MEMBERS TO JOIN OUR GROWING TEAM

- PAY COMMENSURATE WITH EXPERIENCE
- FULL TIME OR PART TIME
- FLEXIBLE HOURS
- EMPLOYEE VISION, DENTAL, RETIREMENT, AND LIFE INSURANCE BENEFITS
- GROWTH OPPORTUNITIES



VISIT THE QR CODE FOR ALL OPEN POSITIONS



COVENANT CASE  
MANAGEMENT  
SERVICES



## OUR MISSION

We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope

## OUR VISION

To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.

## OUR PURPOSE

We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.

*"Out of the thousands of companies I have worked with, Covenant is easily top 5%, if not the best, company I have seen in regards to morale, spirit, and passion"*

-WILL PETTY



844-777-2267 (CCMS)



ccms.info@covenantcms.com

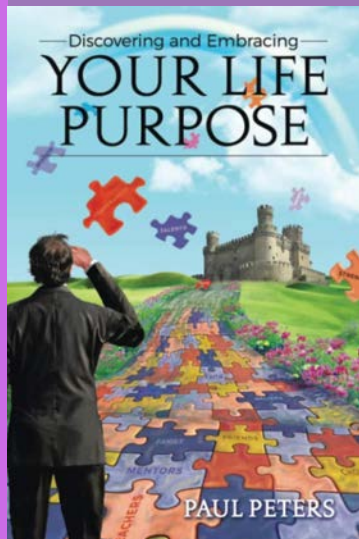


www.covenanttoserve.com

# AVAILABLE NOW

## Paul Peters

AUTHOR. BUSINESS OWNER. MENTOR. MOTIVATOR



*Speaking Topic: How to discover  
your purpose.*



*Paul graduated from University of Illinois, and attended Southern Evangelical Seminary. Paul served in the Army Reserves and National Guard. Paul is the owner of Covenant Case Management Services and Nehemiah Project of love. Paul serves individuals with disabilities, veterans, senior citizens, those struggling with addiction, and at risk youth/adults. Paul's passions are reading, serving others, traveling, and living each day to the fullest*



*Paul Peters, Author*

Although finding one's purpose is not necessarily easy it is worth the search as once you find your purpose you find fulfillment, joy, love, and a sense of meaning

PAUL PETERS

*For Interest in Speaking Engagements Contact Paul Peters (704) 249-7418*

# AVAILABLE FOR PURCHASE ON AMAZON AND XLIBRIS.COM

# WHAT CAN CCMS DO FOR YOU?

## TOGETHER WE CAN DO GREAT THINGS!

Covenant commits to a partnership with YOU and the community, to assist with making your dreams come true and advocating in all areas of your life-side by side!

### How Covenant plans to accomplish these

#### Goals:

1. RELATIONSHIPS! RELATIONSHIPS! RELATIONSHIPS!
2. By living out the Covenant's philosophy: to help them through the life stage processes, so their life is truly fulfilled.



#### **"Our VISION**

*To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.*

#### **Our MISSION**

*We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope.*

#### **Our PURPOSE**

*We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.*

#### How Covenant is equipped to do that:

1. Covenant provide services through NC Medicaid innovations waiver program: Community Navigator, B-3 Community Guide, Community living and Supports, Community Networking, Respite, and Supported Employment, Residential Supports, Community Transition, Crisis services, Individual goods and services, self direction training, Specialized Consultative Services (Occupational Therapy, Physical Therapy, Behavioral support, Speech Therapy and a Registered Nurse).
2. Covenant has qualified professionals based on character and accountability.
3. Have had a high percentage of appeals being overturned where individuals received the needed equipment and services reinstated

#### How we can serve you:

- Advocate at school IEP meetings, and appeals procedures
- Help prepare and advocate at annual Individual Support plans for Medicaid services, as well as SIS and Psychological evaluations.
- Links to legal services, and community Parent advocates
- Find local funding for utility and housing payments, furniture, or medical supplies, repair bills, or transportation, job assistance, and school placement.
- Assist with filing of Guardianship, power of attorney, and estate planning (wills, trust, insurance)
- Locating a suitable provider for services, finding a Day Program to attend for when your child is out of school
- Obtain needed medical professionals for Medical, Dental, Psychological, or Psychiatric care
- Identify volunteer opportunities, and classes in the community
- Provide needed Occupational therapy for therapeutic needs to address fine motor or sensory needs or assessments for equipment for modifications purposes
- Provide needed recreational Therapy to address Communication, socialization, behavioral, independent living, personal Care needs through play therapy
- Assist with referrals for social security benefits, and obtaining Medicaid
- Getting food stamps, finding resources for food, clothing, and Christmas gifts

# CHECK US OUT!



[www.facebook.com/covenantcasemanagementservices](http://www.facebook.com/covenantcasemanagementservices)

[www.facebook.com/4riversconsignment](http://www.facebook.com/4riversconsignment)



Covenantcasemanagementservices

4Riversoutdoor



[www.Covenanttoserve.com](http://www.Covenanttoserve.com)

[www.Nehemiahprojectoflove.org](http://www.Nehemiahprojectoflove.org)



Email: [ccms.info@covenantcasemanagementservices.com](mailto:ccms.info@covenantcasemanagementservices.com)



Why choose CARF? CARF accreditation is a seal of approval announcing to persons served and their families that you provide services focused on their needs. It is a sign of assurance to third-party payors and governmental regulators that you have met internationally recognized standards, and it is a tool for quality improvement within your organization.

The value of accreditation is more than a certificate hanging on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for consumer satisfaction. Organizations that have participated in an accreditation survey demonstrate:

1. A higher degree of internal quality.
2. Greater involvement of persons served in their services.
3. Increased cohesion among staff members at all levels within the organization.
4. Enhanced status of the surveyed services within the community.

For more info on CARF please visit [WWW.CARF.ORG](http://WWW.CARF.ORG)